

Dr. Bhimrao Ambedkar Govt. College, Pamgarh, Dist. Janjgir – Champa (C.G.) 495554



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Accredited by NAAC: B-Grade

2.5.2 - Mechanism to deal with internal examination related grievances is transparent, time- bound and efficient

Transparent and Efficient Grievance Redressal Mechanism for Examinations

Our college has a well-organized and responsive system for handling examination-related grievances. This document highlights the key features of your grievance redressal mechanism, emphasizing its transparency, efficiency, and time-bound nature.

Structure of the Mechanism:

- Multiple avenues for approach: Students can address grievances to teachers, and the Principal, depending on the nature and level of the issue.
- Differentiated channels for different grievances:
 - College-conducted examinations: For discrepancies in Unit Test evaluations, students can directly approach the concerned teacher.
 - University examinations: Grievances related to annual examinations at UG level and all Postgraduate courses are directed to the University Grievance Committee.
- Transparency in procedures:
 - Students can request photocopies of their answer sheets from the University for further clarification.
 - College authorities inform students about revaluation/reassessment options available at the University level.
 - In case of incorrect or missing marks on University mark lists, the college promptly sends a rectification application supported by the teacher's prepared mark list.

- Time-bound resolution: The entire grievance redressal process adheres to specific timelines set by University rules and regulations, ensuring prompt resolution and minimizing student anxieties.


PRINCIPAL
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